



Operated By
NEWSME Landfill Operations, LLC

September 10th, 2021

Mike Barden/Lou Pizzuti
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Barden/Mr. Pizzuti:

During the month of August 2021 Juniper Ridge Landfill received two complaints from area residents regarding landfill operations. Both complaints have been confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey
Assistant Controller

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
August 2021**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
08/02/21	8:19 AM	Odor	Rotten organic material/sludge/leachate	Ed Spencer	1140 Kirkland Road	Yes	NE/2 MPH	Yes	A call back was performed by the General Manager. Phone contact was made at roughly 2:45 PM.	Landfill	0 ppb	Yes	Odor was confirmed by the General Manager who then notified the JRL Operations Supervisor. Equipment Operators were notified and asked to make changes to minimize odor. Odor was discovered to have been coming from the active area of the landfill
08/03/21	4:52 PM	Odor	On/off trash smell and a sludge smell from trucks leaving the facility	Laura Sanborn	2845 Bennoch Road	Yes	SSW/10 MPH	Yes	A call back was performed by the Compliance Manager at 5:09 PM.	Landfill/3rd party haulers	1 ppb	Yes	Odor was confirmed by the Compliance Manager. The JRL management team was notified and a meeting was scheduled. Several additional operational changes were made to minimize odor. Odor was discovered to have been coming from the active area of the landfill

Month Total Complaints: 2

Number of Complaints Confirmed to be Landfill Related: 2

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0

2021	COMPLAINT CATEGORY						MONTH
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	TOTAL
JAN.	3	0	0	0	0	0	3
FEB.	1	0	0	0	0	0	1
MAR.	1	0	0	0	0	0	1
APR.	0	0	0	0	0	0	0
MAY	0	0	0	0	0	0	0
JUN.	0	0	0	0	0	0	0
JUL.	1	0	0	0	0	0	1
AUG.	2	0	0	0	0	0	2
SEP.							0
OCT.							0
NOV.							0
DEC.							0
TOTALS	8	0	0	0	0	0	8

**One additional non-enforceable off-site traffic related complaint was received*