

State of Maine
Master Score Sheet

RFP# 202407146					
Case Management Services for Indigent Parents in Child Protective Cases					
Bidder Name:		Penquis	Maine Pretrial Services	Kathryn McCoig	Acentra Health
Proposed Cost:		\$142/hour	\$53.95/hour	\$75/hour	\$102.54/hour
Scoring Sections	Points Available				
Section I: Preliminary Information	Pass/Fail	Pass	Pass	Pass	Pass
Section II: Organization Qualifications and Experience	50	35	45	25	30
Section III: Proposed Services	25	17	24	17	18
Section IV: Cost Proposal	25	9.15	24.10	17.33	12.68
TOTAL	<u>100</u>	<u>61.15</u>	<u>93.10</u>	<u>59.33</u>	<u>60.68</u>
Bidder Name:		Impact Connections	Pathways		
Proposed Cost:		\$52	\$161.59		
Scoring Sections	Points Available				
Section I: Preliminary Information	Pass/Fail	Pass	Pass		
Section II: Organization Qualifications and Experience	50	20	40		
Section III: Proposed Services	25	10	23		
Section IV: Cost Proposal	25	25	8.05		
TOTAL	<u>100</u>	<u>55</u>	<u>71.05</u>		

Award Justification Statement
RFP# 202407146 - Case Management Services for Indigent Parents in Child Protective Cases

I. Summary

The Department is seeking qualified bidders who are adept at assessing a client's strengths, challenges, and needs and aiding the client in getting connected with resources that could benefit them. Some resources include but are not limited to mental health treatment, substance use treatment, medical care, case management, parenting classes, and anger management classes. This includes helping the client overcome barriers to accessing resources, including transportation, insurance, and lack of financial resources.

II. Evaluation Process

The selection committee met multiple times to review proposals. The team consists of four attorneys who are familiar with the relevant area of law and understand what services and skills are being sought in this RFP.

The selection committee includes:

Frayla Tarpinian, District Defender, Capital Region Public Defenders

Toby Jandreau, District Defender, Aroostook Public Defenders

Molly Owens, Chief, Parents Counsel Division

Taylor Kilgore, parents' attorney, guardian ad litem, PDS child protective resource counsel, and owner of Kilgore Law.

III. Qualifications & Experience

- Nearly statewide, already do case management services
- Used to working in court system
- Used to working with attorneys and clientele
- Transparency and collaboration regarding training

IV. Proposed Services

- Spot on and good suggestion regarding peer support
- Experience with training
- Willing to involve agency in interviewing process of their case managers

V. Cost Proposal

- Bidder had the second-to-lowest cost proposal at \$53.95/hour.
- The lowest cost proposal (\$52/hour) came from a bidder who received the lowest overall score.

VI. Conclusion

- Bidder's cost is reasonable
- Bidder can provide services nearly statewide
- Has experience providing services to clientele



**STATE OF MAINE
Maine Commission on Public Defense
Services**

**Janet T. Mills
Governor**

**Jim Billings
Executive Director**

AWARD NOTIFICATION LETTER

June 10, 2025

Penquis C.A.P., Inc.
262 Harlow Street
Bangor, ME
04401-4952

SUBJECT: Notice of Conditional Contract Award under RFP # 202407146,
Case Management Services for Indigent Parents in Child Protective Cases

Dear Penquis C.A.P., Inc.:

This letter is in regard to the subject Request for Proposals (RFP), issued by the Maine Commission on Public Defense Services for Case Management Services for Indigent Parents in Child Protective Cases. The Department has evaluated the proposals received using the evaluation criteria identified in the RFP, and the Department is hereby announcing its conditional contract award to the following bidder:

- Maine Pretrial Services, Inc.

The bidder listed above received the evaluation team's highest ranking. The Department will be contacting the aforementioned bidder soon to negotiate a contract. As provided in the RFP, the Notice of Conditional Contract Award is subject to execution of a written contract and, as a result, this Notice does NOT constitute the formation of a contract between the Department and the apparent successful vendor. The vendor shall not acquire any legal or equitable rights relative to the contract services until a contract containing terms and conditions acceptable to the Department is executed. The Department further reserves the right to cancel this Notice of Conditional Contract Award at any time prior to the execution of a written contract.

As stated in the RFP, following announcement of this award decision, all submissions in response to the RFP are considered public records available for public inspection pursuant to the State of Maine Freedom of Access Act (FOAA). 1 M.R.S. §§ 401 et seq.; 5 M.R.S. § 1825-B (6).

This award decision is conditioned upon final approval by the State Procurement Review Committee and the successful negotiation of a contract. A Statement of Appeal Rights has been provided with this letter; see below.

Thank you for your interest in doing business with the State of Maine.

Sincerely,

/s/ Jim Billings

Jim Billings

STATEMENT OF APPEAL RIGHTS

Any person aggrieved by an award decision may request an appeal hearing. The request must be made to the Director of the Bureau of General Services, in writing, within 15 days of notification of the contract award as provided in 5 M.R.S. § 1825-E (2) and the Rules of the Department of Administrative and Financial Services, Bureau of General Services, Office of State Procurement Services [formerly the Division of Purchases], Chapter 120, § (2) (2).



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Executive Director**

AWARD NOTIFICATION LETTER

June 10, 2025

Maine Pretrial Services, Inc.
9 Green Street, Suite 304
Augusta, Maine 04330

SUBJECT: Notice of Conditional Contract Award under RFP # 202407146,
Case Management Services for Indigent Parents in Child Protective Cases

Dear Maine Pretrial Services, Inc.:

This letter is in regard to the subject Request for Proposals (RFP), issued by the Maine Commission on Public Defense Services for Case Management Services for Indigent Parents in Child Protective Cases. The Department has evaluated the proposals received using the evaluation criteria identified in the RFP, and the Department is hereby announcing its conditional contract award to the following bidder:

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Jim Billings

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AWARD NOTIFICATION LETTER

June 10, 2025

Kathryn McCoig
11 Linden Street
Bath, Maine
04530

SUBJECT: Notice of Conditional Contract Award under RFP # 202407146,
Case Management Services for Indigent Parents in Child Protective Cases

Dear Kathryn McCoig:

This letter is in regard to the subject Request for Proposals (RFP), issued by the Maine Commission on Public Defense Services for Case Management Services for Indigent Parents in Child Protective Cases. The Department has evaluated the proposals received using the evaluation criteria identified in the RFP, and the Department is hereby announcing its conditional contract award to the following bidder:

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Sincerely,

/s/ Jim Billings

Jim Billings

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Executive Director**

AWARD NOTIFICATION LETTER

June 10, 2025

Keystone Peer Review Organization, LLC DBA Acentra Health
1600 Tysons Blvd., Suite 1000
McLean, VA 22102

SUBJECT: Notice of Conditional Contract Award under RFP # 202407146,
Case Management Services for Indigent Parents in Child Protective Cases

Dear Keystone Peer Review Organization, LLC DBA Acentra Health:

This letter is in regard to the subject Request for Proposals (RFP), issued by the Maine Commission on Public Defense Services for Case Management Services for Indigent Parents in Child Protective Cases. The Department has evaluated the proposals received using the evaluation criteria identified in the RFP, and the Department is hereby announcing its conditional contract award to the following bidder:

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Jim Billings

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AWARD NOTIFICATION LETTER

June 10, 2025

Impact Connections LLC
2600 Ursulines Avenue
New Orleans, LA 70119

SUBJECT: Notice of Conditional Contract Award under RFP # 202407146,
Case Management Services for Indigent Parents in Child Protective Cases

Dear Impact Connections LLC:

This letter is in regard to the subject Request for Proposals (RFP), issued by the Maine Commission on Public Defense Services for Case Management Services for Indigent Parents in Child Protective Cases. The Department has evaluated the proposals received using the evaluation criteria identified in the RFP, and the Department is hereby announcing its conditional contract award to the following bidder:

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Sincerely,

/s/ Jim Billings

Jim Billings

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AWARD NOTIFICATION LETTER

June 10, 2025

Pathways of Maine LLC, dba Clarvida
62 Pegasus Street, Suite 200
Brunswick, Maine
04011

SUBJECT: Notice of Conditional Contract Award under RFP # 202407146,
Case Management Services for Indigent Parents in Child Protective Cases

Dear Pathways of Maine LLC, dba Clarvida:

This letter is in regard to the subject Request for Proposals (RFP), issued by the Maine Commission on Public Defense Services for Case Management Services for Indigent Parents in Child Protective Cases. The Department has evaluated the proposals received using the evaluation criteria identified in the RFP, and the Department is hereby announcing its conditional contract award to the following bidder:

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Thank you for your interest in doing business with the State of Maine.

Sincerely,

/s/ Jim Billings

Jim Billings

STATEMENT OF APPEAL RIGHTS

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**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Penquis

DATE: 4/11/25

SUMMARY PAGE

Department Name: Maine Commission on Public Defense Services

Name of RFP Coordinator: Jim Billings

Names of Evaluators: Frayla Tarpinian, Toby Jandreau, Molly Owens, & Taylor Kilgore

<u>Pass/Fail Criteria</u>	<u>Pass</u>	<u>Fail</u>
Section I. Preliminary Information (Eligibility)	P	
Proof of bachelor's degree in psychology, sociology, social and behavioral science, social work, or related field.		
•		
•		
<u>Scoring Sections</u>	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	50	35
Section III. Proposed Services	25	17
Section IV. Cost Proposal	25	9.15
<u>Total Points</u>	<u>100</u>	<u>61.15</u>

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Penquis

DATE: 4/11/25

**OVERVIEW OF SECTION I
Preliminary Information**

Section I. Preliminary Information

Evaluation Team Comments:

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Penquis

DATE: 4/11/25

**EVALUATION OF SECTION II
Organization Qualifications and Experience**

	<u>Points Availabl e</u>	<u>Points Awarde d</u>
Section II. Organization Qualifications and Experience	50	35

Evaluation Team Comments:

- I. Overview of the Organization
 - Well qualified personnel identified
 - Experience providing these services in Maine
 - OCFS transport and visitation services
 - CAC interview involvement
- II. Subcontractors
 - no
- III. Organizational Chart
 - Logical
 - One common supervisor for areas that pose potential conflicts of interest
- IV. Litigation
 - Open case as a defendant, personal injury, 2 closed related to transport
- V. Financial Viability
 - OK
- VI. Certificate of Insurances
 - OK

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Penquis

DATE: 4/11/25

**EVALUATION OF SECTION III
Proposed Services**

	<u>Points Availabl e</u>	<u>Points Awarde d</u>
Section III. Proposed Services	25	17

Evaluation Team Comments:

Geographic limitations: 2000 hours in Penobscot and Piscataquis

2 case manager positions

Very concerned about where firewalls might be between services

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Penquis

DATE: 4/11/25

**EVALUATION OF SECTION IV
Cost Proposal**

Lowest Submitted Cost Proposal	,	Cost Proposal Being Scored	x	Score Weight	=	Score
52	,	142	x	25 points	=	9.15

Evaluation Team Comments:

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Maine Pretrial

DATE: 4/11/25

SUMMARY PAGE

Department Name: Maine Commission on Public Defense Services

Name of RFP Coordinator: Jim Billings

Names of Evaluators: Frayla Tarpinian, Toby Jandreau, Molly Owens, & Taylor Kilgore

<u>Pass/Fail Criteria</u>	<u>Pass</u>	<u>Fail</u>
Section I. Preliminary Information (Eligibility)	P	
Proof of bachelor's degree in psychology, sociology, social and behavioral science, social work, or related field.		
•		
•		
<u>Scoring Sections</u>	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	50	45
Section III. Proposed Services	25	24
Section IV. Cost Proposal	25	24.10
<u>Total Points</u>	<u>100</u>	<u>93.10</u>

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Maine Pretrial

DATE: 4/11/25

**OVERVIEW OF SECTION I
Preliminary Information**

Section I. Preliminary Information

Evaluation Team Comments:

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Maine Pretrial

DATE: 4/11/25

**EVALUATION OF SECTION II
Organization Qualifications and Experience**

	<u>Points Availabl e</u>	<u>Points Awarde d</u>
Section II. Organization Qualifications and Experience	50	45

Evaluation Team Comments:

- I. Overview of the Organization
 - Nearly statewide, already do case management services
 - Used to working in court system
 - Used to working with attorneys and clientele
 - Transparency and collaboration regarding training
- II. Subcontractors
 - no
- III. Organizational Chart
 - Hard to read but has info required
- IV. Litigation
 - none
- V. Financial Viability
 - OK
- VI. Certificate of Insurances
 - OK

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Maine Pretrial

DATE: 4/11/25

**EVALUATION OF SECTION III
Proposed Services**

	<u>Points Availabl e</u>	<u>Points Awarde d</u>
Section III. Proposed Services	25	24

Evaluation Team Comments:

Spot on and good suggestion regarding peer support

Experience with training

Willing to involve agency in interviewing process of their case managers

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Maine Pretrial

DATE: 4/11/25

**EVALUATION OF SECTION IV
Cost Proposal**

Lowest Submitted Cost Proposal	,	Cost Proposal Being Scored	x	Score Weight	=	Score
52	,	53.95	x	25 points	=	24.10

Evaluation Team Comments:

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Kathryn McCoig

DATE: 4/11/25

SUMMARY PAGE

Department Name: Maine Commission on Public Defense Services

Name of RFP Coordinator: Jim Billings

Names of Evaluators: Frayla Tarpinian, Toby Jandreau, Molly Owens, & Taylor Kilgore

<u>Pass/Fail Criteria</u>	<u>Pass</u>	<u>Fail</u>
Section I. Preliminary Information (Eligibility)	P	
Proof of bachelor's degree in psychology, sociology, social and behavioral science, social work, or related field.		
•		
•		
<u>Scoring Sections</u>	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	50	25
Section III. Proposed Services	25	17
Section IV. Cost Proposal	25	17.33
<u>Total Points</u>	<u>100</u>	<u>59.33</u>

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Kathryn McCoig

DATE: 4/11/25

**OVERVIEW OF SECTION I
Preliminary Information**

Section I. Preliminary Information

Evaluation Team Comments:

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Kathryn McCoig

DATE: 4/11/25

**EVALUATION OF SECTION II
Organization Qualifications and Experience**

	<u>Points Availabl e</u>	<u>Points Awarde d</u>
Section II. Organization Qualifications and Experience	50	25

Evaluation Team Comments:

I. Overview of the Organization

- Solo practitioner
- References and experience is litigation support
- Has actual case management experience mental health and substance abuse
- One location in mid-Coast, not clear how to cover more areas of state

II. Subcontractors

- None listed, may need in the future

III. Organizational Chart

- she's solo
-

IV. Litigation

- none

V. Financial Viability

- OK

VI. Certificate of Insurances

- OK

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Kathryn McCoig

DATE: 4/11/25

**EVALUATION OF SECTION III
Proposed Services**

	<u>Points Availabl e</u>	<u>Points Awarde d</u>
Section III. Proposed Services	25	17

Evaluation Team Comments:

- Didn't talk about some of the requirements like reporting, training
- Well conceived and clearly presented and thought out
- Not clear on number of hours she can do or what geographic area she can cover

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Kathryn McCoig

DATE: 4/11/25

**EVALUATION OF SECTION IV
Cost Proposal**

Lowest Submitted Cost Proposal	,	Cost Proposal Being Scored	x	Score Weight	=	Score
52	,	75	x	25 points	=	17.33

Evaluation Team Comments:

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Acentra PC

DATE: 4/11/25

SUMMARY PAGE

Department Name: Maine Commission on Public Defense Services

Name of RFP Coordinator: Jim Billings

Names of Evaluators: Frayla Tarpinian, Toby Jandreau, Molly Owens, & Taylor Kilgore

<u>Pass/Fail Criteria</u>	<u>Pass</u>	<u>Fail</u>
Section I. Preliminary Information (Eligibility)	P	
Proof of bachelor's degree in psychology, sociology, social and behavioral science, social work, or related field.		
•		
•		
<u>Scoring Sections</u>	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	50	30
Section III. Proposed Services	25	18
Section IV. Cost Proposal	25	12.68
<u>Total Points</u>	<u>100</u>	<u>60</u>

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Acentra PC

DATE: 4/11/25

**OVERVIEW OF SECTION I
Preliminary Information**

Section I. Preliminary Information

Evaluation Team Comments:

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Acentra PC

DATE: 4/11/25

**EVALUATION OF SECTION II
Organization Qualifications and Experience**

	<u>Points Availabl e</u>	<u>Points Awarde d</u>
Section II. Organization Qualifications and Experience	50	30

Evaluation Team Comments:

- I. Overview of the Organization
 - Relies heavily on call centers
 - OCFS provider on eligibility determinations
 - Resumes submitted show licensed providers
 - Already doing some services here
- II. Subcontractors
 - no
- III. Organizational Chart
 - Bare bones with lots of narrative
- IV. Litigation
 - no
- V. Financial Viability
 - OK
- VI. Certificate of Insurances
 - OK

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Acentra PC

DATE: 4/11/25

**EVALUATION OF SECTION III
Proposed Services**

	<u>Points Availabl e</u>	<u>Points Awarde d</u>
Section III. Proposed Services	25	18

Evaluation Team Comments:

Reliance on call centers—southern Maine focus

Some expertise with ASAM assessments

Team familiar with Maine and case managers in place, so ready to go

Flexible with attorney training--hybrid

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Acentra PC

DATE: 4/11/25

**EVALUATION OF SECTION IV
Cost Proposal**

Lowest Submitted Cost Proposal	,	Cost Proposal Being Scored	x	Score Weight	=	Score
\$52	,	\$102.54	x	25 points	=	12.68

Evaluation Team Comments:

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Impact Conn

DATE: 4/11/25

SUMMARY PAGE

Department Name: Maine Commission on Public Defense Services

Name of RFP Coordinator: Jim Billings

Names of Evaluators: Frayla Tarpinian, Toby Jandreau, Molly Owens, & Taylor Kilgore

<u>Pass/Fail Criteria</u>	<u>Pass</u>	<u>Fail</u>
Section I. Preliminary Information (Eligibility)	P	
Proof of bachelor's degree in psychology, sociology, social and behavioral science, social work, or related field.		
•		
•		
<u>Scoring Sections</u>	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	50	20
Section III. Proposed Services	25	10
Section IV. Cost Proposal	25	25
<u>Total Points</u>	<u>100</u>	<u>55</u>

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Impact Conn

DATE: 4/11/25

**OVERVIEW OF SECTION I
Preliminary Information**

Section I. Preliminary Information

Evaluation Team Comments:

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Impact Conn

DATE: 4/11/25

**EVALUATION OF SECTION II
Organization Qualifications and Experience**

	<u>Points Availabl e</u>	<u>Points Awarde d</u>
Section II. Organization Qualifications and Experience	50	20

Evaluation Team Comments:

- I. Overview of the Organization
 - Not a lot of detail about the people involved in services
 - Not sure anyone is in Maine
- II. Subcontractors
 - no
- III. Organizational Chart
 - Truncated, confusing, no references from Maine
- IV. Litigation
 - none
- V. Financial Viability
 - satisfactory
- VI. Certificate of Insurances
 - All good

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Impact Conn

DATE: 4/11/25

**EVALUATION OF SECTION III
Proposed Services**

	<u>Points Availabl e</u>	<u>Points Awarde d</u>
Section III. Proposed Services	25	10

Evaluation Team Comments:

Didn't address things called for in RFP

Not specific—too generic

No experience with Maine or about rural communities in general

Doesn't say how many case managers there will be

Reliance on automation

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Impact Conn

DATE: 4/11/25

**EVALUATION OF SECTION IV
Cost Proposal**

Lowest Submitted Cost Proposal	,	Cost Proposal Being Scored	x	Score Weight	=	Score
52	,	52	x	25 points	=	25

Evaluation Team Comments:

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Pathways/Clarvita

DATE: 4/11/25

SUMMARY PAGE

Department Name: Maine Commission on Public Defense Services

Name of RFP Coordinator: Jim Billings

Names of Evaluators: Frayla Tarpinian, Toby Jandreau, Molly Owens, & Taylor Kilgore

<u>Pass/Fail Criteria</u>	<u>Pass</u>	<u>Fail</u>
Section I. Preliminary Information (Eligibility)	P	
Proof of bachelor's degree in psychology, sociology, social and behavioral science, social work, or related field.		
•		
•		
<u>Scoring Sections</u>	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	50	40
Section III. Proposed Services	25	23
Section IV. Cost Proposal	25	8.05
<u>Total Points</u>	<u>100</u>	<u>71.05</u>

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Pathways/Clarvita

DATE: 4/11/25

**OVERVIEW OF SECTION I
Preliminary Information**

Section I. Preliminary Information

Evaluation Team Comments:

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Pathways/Clarvita

DATE: 4/11/25

**EVALUATION OF SECTION II
Organization Qualifications and Experience**

	<u>Points Availabl e</u>	<u>Points Awarde d</u>
Section II. Organization Qualifications and Experience	50	40

Evaluation Team Comments:

- I. Overview of the Organization
 - Have a real Maine presence
 - Track record of providing needed services
 - Lots of work for OCFS—potential conflicts for self-referrals
- II. Subcontractors
 - Meds provider
- III. Organizational Chart
 - Lots of middle management in Maine
- IV. Litigation
 - none
- V. Financial Viability
 - OK
- VI. Certificate of Insurances
 - OK

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Pathways/Clarvita

DATE: 4/11/25

**EVALUATION OF SECTION III
Proposed Services**

	<u>Points Availabl e</u>	<u>Points Awarde d</u>
Section III. Proposed Services	25	23

Evaluation Team Comments:

Dedicated case managers

Attorney training

Statewide locations

Hi-fidelity methods identified

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Defendants & Juveniles

BIDDER: Pathways/Clarvita

DATE: 4/11/25

**EVALUATION OF SECTION IV
Cost Proposal**

Lowest Submitted Cost Proposal	,	Cost Proposal Being Scored	x	Score Weight	=	Score
52	,	161.59	x	25 points	=	8.05

Evaluation Team Comments:

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Penquis C.A.P.

DATE: March 7, 2025

EVALUATOR NAME: Frayla Tarpinian

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

- I. Preliminary Information
 - a. SW License

- II. Organization Qualifications and Experience
 - a. 58 years of experience
 - b. Client centered, culturally competent, strengths-based, performance-based, collaborative approach
 - c. Experience working with families involved with child protective cases;
 - d. The Family Visit Program- Supports supervised visitation services through DHHS;
 - e. Whole Families Coaching- visit coaching on a intensive wraparound style of case management
 - f. Comprehensive Case Management- Supports behavioral Health Homes making treatment plans for adults and children
 - g. Whole Families Coaching through DHHS to help families become self sufficient
 - h. Formerly offered Community Partnerships for Protective Children and Children's Emergency Response Services- aimed to avoid child protective involvement;
 - i. Org chart, with lots of details
 - j. A number of law suits
 - k. Certification of Mental Health Agency and liability insurance

- III. Proposed Services
 - a. 2000 hrs in Penobscot/Piscataquis counties, what about the rest of the state?
 - b. Staffing proposal laid out with specific training and development;
 - c. Extensively addresses all services in the scope of services to be provided

- IV. Cost Proposal
 - a. \$142.00/hr

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Parents in Child Protective Services Cases

BIDDER NAME: Penquis CAP

DATE: 3/7/2025

EVALUATOR NAME: Toby Jandreau

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

I. Preliminary Information (File 1)

1. Cover Page – Complete.

2. Responsible Bidder Certification – Complete.

3. Eligibility Requirements – Complete. LSW in Maine. Mandated reporting issue? No resume.

II. Organization Qualifications and Experience (File 2)

1. Overview of Organization – Complete. This is a huge operation with ties to many State agencies. A few concerns: They do CAC interviews, they supervise visits under contract with Child and Family Services.

2. Subcontractors – None.

3. Organizational Chart – Complete and very large.

4. Litigation – A handful of open cases.

5. Licensure/Certification – Complete.

6. Certificate of Insurance – Complete. No comment.

III. Organization Qualifications and Experience (File 3)

1. Services to be Provided – Not a cut and paste of what we are asking for. That's a plus. Looks well conceived and thorough. They have done these before and it looked fine. Still have concerns about conflicts.

IV. Cost Proposal

Proposed Cost is \$142.00/hour.

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Penquis CAP

DATE: 03/7/2025

EVALUATOR NAME: Molly Owens

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

- I. Organization Qualifications and Experience
 1. Overview of Organization
 - Based out of Bangor, ME
 - No subcontractors
 - President – CFO, COO, Admin - Directors
 2. Proposed case managers resumes
 - None attached
 3. Organizational Chart
 - Based out of ME
 - Board of Dir –
 - Executive mgmt. team
 - Directors, supervisors
 4. Other
 - Some litigation history in the last 5 years
 - History of serving parents in PC cases through visit and coaching programs
- II. Proposed Services
 1. Services to be Provided
 - Case mgmt.
 - Child development activities/trainings
 - Support around DV, SUD
 - Trauma informed approach
 - Meet with clients and providers, attorneys
 - Assist with scheduling and attending appts
 - Address barriers, transportation
 - Connect with services and housing
 2. Implementation – Work Plan
 - 2 case mgrs.
 - Admin and fiscal oversight
 - Conflict checks
 - Contact with parent within 3 days
 -

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Penquis CAP

DATE: 03/7/2025

EVALUATOR NAME: Molly Owens

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

- Data management

III. Cost

\$142/hr

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Penquis CAP, Inc

DATE: 03/04/2025

EVALUATOR NAME: Taylor Kilgore

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

- Tamar Mathieu would oversee this contract
 - o Includes LSW for April Jean Sargent
- Overview of Organization
 - o Family centered practice
 - o OCFS Family Visit Program and Visit Coaching Program
 - o Parenting education offerings
 - o Already offers BHH services, Whole Families Coaching, and Maine Families
 - o Previously did CPPC/Parent Partners
 - o Three prior projects:
 - Supervised visitation program
 - BHH
 - Whole Family Coaching (wrap around CM)
- No subcontractors to be used
- Organizational Chart
 - o Under Tamar Mathieu>April Sargent – Family Enrichment Services/Individual and Family Supports (own unit along side BHH/OP, etc)
 - o Proposes 2 FTE case managers for this project
- Litigation
 - o 3 closed cases – 2 ended in settlement related to rides program; 3rd was also ride related. 1 open litigation related to facility (client fell off WC ramp)
- Insurance certificate provided
- Services to be Provided
 - o Includes a detailed description of how cases will be intake, assigned
 - o Existing database/case management system
 - o Trauma-informed
 - o Have many services in-house already
 - o Have relationships with landlords/property managers for housing resources
 - o Have health insurance navigators already
 - o Hybrid attorney trainings available
- Cost: \$142.00

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: MPTS

DATE: March 7, 2025

EVALUATOR NAME: Frayla Tarpinian

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

- I. Preliminary Information
 - a. Resume of LSW-c, prior case manager and current treatment court program manager for MPTS, alcohol and case management experience
 - b. Resume for Bangor Treatment court supervisor, and case manager
 - c. Resume for Current Case Manager in Augusta
 - d. Resume for Current Case Manager in Penobscot
 - e. Resume for Current Case Manager
 - f. Resume for CEO of MPTS
 - g. Resume for Finance Director
 - h. Resume for Deputy Director
 - i. Resume for HR Director
- II. Organization Qualifications and Experience
 - a. Current dedicated non-profit organization offering case management pretrial for individuals in the criminal justice system; direct experience case managing people with child protection cases
 - b. 2 decades of experience case managing people involved with court process
 - c. Intimate knowledge of Maine court proceedings and extensive experience with case management in Maine
 - i. Family Recovery Court Case management- they provide case management to individuals with child protective proceedings I the Family recovery Courts; provides scope of work to these clients and has relationship with community partners to assist with peer support;
 - ii. Criminogenic Treatment Recovery Court Case Management, provide case management for 12 treatment courts in Maine, often serv clients with child protective cases
 - iii. Case Management for Cumberland County for DV case management and electronic monitoring, experience with individuals with high needs
 - iv. Also serves pretrial case management in 11 counties in Maine
 - v. Org chart and insurance certificate
- III. Proposed Services
 - a. Scope of services addresses the criteria in the scope of services section, highlights previous experience with individual's in the child protective system;

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: MPTS

DATE: March 7, 2025

EVALUATOR NAME: Frayla Tarpinian

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

- b. Plan of hiring and training, outcome measures, as well as use of peer support
- IV. Cost Proposal
 - a. \$53.95/hr for 2000 hrs of work annually

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Parents in Child Protective Services Cases

BIDDER NAME: Maine Pretrial Services, Inc.

DATE: 3/7/2025

EVALUATOR NAME: Toby Jandreau

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

I. Preliminary Information (File 1)

1. Cover Page – Complete.

2. Responsible Bidder Certification – Complete.

3. Eligibility Requirements – Complete. No licensure in Maine. This may be good, as mandated reporting requirements in state may be an issue. Only professional resumes provided. No “proof” of education.

II. Organization Qualifications and Experience (File 2)

1. Overview of Organization – Complete. Many years of experience in adjacent areas (family treatment court, drug courts, etc.).

2. Subcontractors – None.

3. Organizational Chart – Complete. Looks like they were contemplating providing case management services for public defenders’ offices?

4. Litigation – None.

5. Licensure/Certification – None.

6. Certificate of Insurance – Complete. No comment.

III. Organization Qualifications and Experience (File 3)

1. Services to be Provided – Not a cut and paste of what we are asking for. That's a plus. Looks like a real entity doing similar work to what we are asking.

IV. Cost Proposal

Proposed Cost is \$53.95/hour. Estimating 2000 hours per year.

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: ME pretrial

DATE: 03/6/2025

EVALUATOR NAME: Molly Owens

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

- I. Organization Qualifications and Experience
 1. Overview of Organization
 - Based out of ME
 - Elizabeth Simoni, Exec Dir
 - No subcontractors to be used
 2. Proposed case managers/resumes
 - Elizabeth Simoni, JD, BA
ME Pretrial ED since 1994
Certified DV intervention facilitator
Publications re: pretrial systems and pretrial release
Lifetime achievement award for Natl Assoc of Pretrial Svs
 - Shawn LaGrega, BA
ME Pretrial deputy director since 1999
Co-Director of A Different Choice – DV Education program
Community education experience
 - Veronica DuBois, SHRM-CP
Admin assistant
 - Kathy Wakefield
Finance Director, ME Pretrial
 - Joseph Wilmot, CADAC, LSW-c, MHRT/CSP
Counselor and case mgmt. experience
Treatment and Recov Court case mgmt
Veterans court case mgmt.
SA counselor
Crisis worker
 - Ryan Auffant, B.S.
N. ME TRC supervisor
Penobscot Co. RCC
 - Jessica Staples, BA, MHRT

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: ME pretrial

DATE: 03/6/2025

EVALUATOR NAME: Molly Owens

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

ME Pretrial case mgmt.
Paralegal
Court clerk (crim)

- Katie Moran, B.S. (x2), A.D Applied Science, CADAC, MHRT-c
Case mgmt.
Development of treatment plans
Counseling services
- Katie McKay, CNA, High school diploma
Penobscot Co TRC case manager
TRC graduate 2020

3. Organizational Chart

- Based out of ME
- Board of Dir –
- Executive mgmt. team
- Directors, supervisors

4. Other

- Case management services in specialty dockets since 1996
- Familiar with the work of indigent parents/individuals and barriers

II. Proposed Services

1. Services to be Provided

- Case management plans
- Support
- Advocacy
- Resource coordination
- Overcoming barriers
- Accessing services, transportation and housing
- referrals
- Scheduling and attending evals and appointments
- Coordination with attorneys, providers, services, etc
- Meet with clients
- Training

2. Implementation – Work Plan

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: ME pretrial

DATE: 03/6/2025

EVALUATOR NAME: Molly Owens

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

- 3 full time case mgrs.
- Staff and supervisor support
- Statewide services
- Collaboration and transparency
- Group supervision for case mgrs.
- Collection of outcome data

III. Cost

\$53.95/hr

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Maine Pretrial Services, Inc

DATE: 03/04/2025

EVALUATOR NAME: Taylor Kilgore

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

- ED is Elizabeth Simoni – has a JD
 - o Located in Augusta
 - o Includes resume of Joseph Wilmot – recovery courts program manager; Ryan Auffant – northern Maine Recovery Court Supervisor; Jessica Staples – FTRC Augusta CM (previously worked for an attorney and the MJB); Katie McKay – FTRC Bangor CM; Katie Moran – FTRC CM for Lewiston
 - o Can provide state-wide services – have offices in Androscoggin, Cumberland, Franklin, Hancock, Kennebec, Knox, Lincoln, Oxford, Penobscot, Sagadahoc, Waldo, Washington, and York counties.
- Already provide CM services for those involved in legal proceedings
 - o Used to working with attorneys
- Three other projects:
 - o Family Recovery Court Case Management (Penobscot, Androscoggin, Kennebec)
 - o Criminal Treatment Recovery Court (12 treatment recovery courts statewide)
- Organizational Chart
 - o Shows that ED Elizabeth Simoni would be the direct supervisor for this unit – 3 positions for CMs
- Insurance Certificate provided
- Services to be Provided
 - o Also feels that peer support could be helpful for the population
 - o Offered to have PDS in on interviews with prospective case managers
 - o Have the reporting capabilities
 - o Can provide attorney trainings
- Cost: \$53.95/hr

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: McCoig

DATE: March 7, 2025

EVALUATOR NAME: Frayla Tarpinian

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

- I. Preliminary Information
 - a. Transcript for McCoig
- II. Organization Qualifications and Experience
 - a. Job description for a case manager whose job description meets the scope of work in the proposal
 - b. No licensure
 - c. No organizational experience, unclear if additional staff would be hired to meet the hours
- III. Proposed Services
 - a. Addresses many of the services in scope of services to be provided
 - b. Not addressed is the statewide list of services
 - c. Not clear to me if the scope of services would be provided by 1 individual or others would be brought on to assist.
- IV. Cost Proposal
 - a. \$75.00/hr

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Parents in Child Protective Services Cases

BIDDER NAME: Katheryn McCoig

DATE: 3/7/2025

EVALUATOR NAME: Toby Jandreau

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

I. Preliminary Information (File 1)

1. Cover Page – Complete.

2. Responsible Bidder Certification – Complete.

3. Eligibility Requirements – Complete. No licensure in Maine. This may be good, as mandated reporting requirements in state may be an issue. No resume.

II. Organization Qualifications and Experience (File 2)

1. Overview of Organization – Complete. Many years of experience in the legal field. Effectively a paralegal.

2. Subcontractors – None.

3. Organizational Chart – Complete. She is solo.

4. Litigation – None.

5. Licensure/Certification – None.

6. Certificate of Insurance – Complete. No comment.

III. Organization Qualifications and Experience (File 3)

1. Services to be Provided – Not a cut and paste of what we are asking for. That's a plus. Looks well conceived and thorough. Legal experience clearly visible (conflict checks are the first priority).

IV. Cost Proposal

Proposed Cost is \$75.00/hour.

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Kathryn McCoig

DATE: 03/7/2025

EVALUATOR NAME: Molly Owens

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

I. Organization Qualifications and Experience

1. Overview of Organization

- Based out of Bath, ME

-

2. Resumes

- Kathryn McCoig, BA psychology

3. Organizational Chart

- Sole proprietor

4. Other

- Freelance paralegal for attorneys in ME
- Assist with trial prep, discovery review, jury consultations

II. Proposed Services

1. Services to be Provided

- Assessments
- Meet with clients
- Assist with housing
- Assist getting treatment, med mgmt., medical access
- Assist with employment, transportation
- Attend meetings, appointments, court
- Goal setting and review
- Finding and securing resources

2. Implementation – Work Plan

- Hands on assistance with clients

III. Cost

\$75/hr

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Kathryn McCoig

DATE: 03/02/2025

EVALUATOR NAME: Taylor Kilgore

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

- Based in Bath, Maine
 - o Doesn't discuss if she has an office or if she has any location restrictions
- No subcontractors
- No litigation
- No credentials/licensure
- Lists that she has the required insurance, but doesn't include a certificate of insurance.
- Organizational chart
 - o Confusing. She says to refer to appendix, but there isn't one
 - o Believe that she's solo?
- Services – doesn't discuss the reporting requirements that are in the RFP
 - o Doesn't discuss being able to provide the required hours
- Cost: \$75/hr

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Acentra

DATE: March 7, 2025

EVALUATOR NAME: Frayla Tarpinian

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

I. Preliminary Information

1. Resume of LCPC, significant experience with MaineCare, medical review, in home support for children with mental health, cognitive or behavior concerns, in home clinician.
2. Resume LCPC, Mental Health and Behavioral Health experience, Case Management Experience across a number of organizations
3. Resume LCSW, Experience social worker with lengthy juvenile experience
4. Resume LCSW, Experience with incarcerated populations, children at residential facilities,

II. Organizational Qualifications and Experience

1. Heavy focus on MaineCare Services and DHHS relationships with medical eligibility assessments, I wonder how those skills or relationships would assist in case management?
2. Capabilities align with scope of work demonstrating experience in the areas would demonstrate capacity to do this work.
 - Case Management for Florida State Health Care Administration serving medically complex individuals <21 years of age
 - Case Management for Hillsborough County Health Care Panel to ensure appropriate use of health care services for medically indigent population
 - What does "Acentra Health remains dedicated to advancing the State's healthcare system." Mean as related to our scope of work?
 - Curious about how Atrezzo Next Generation (ANG) platform and data-driven insights will work with our clients.
 - Sets-up a call center
 - 2 phase approach to get up and running
3. Insurance Proof

III. Proposed Services

1. Explains case management software assisted by ANG platform to centralize information to assist clients.
2. Lots of data generated.
3. Breaks down scope of work with action steps

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Acentra

DATE: March 7, 2025

EVALUATOR NAME: Frayla Tarpinian

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

IV. Cost Proposal

1. \$102.54/hr
2. No total cost breakdown provided.

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Parents in Child Protective Services Cases

BIDDER NAME: Acentra

DATE: 3/7/2025

EVALUATOR NAME: Toby Jandreau

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

I. Preliminary Information (File 1)

1. Cover Page – Complete.

2. Responsible Bidder Certification – Complete.

3. Eligibility Requirements – Complete and Satisfactory. Multiple case managers are a minimum of LSWs. Will we have a problem with mandated reporting?

II. Organization Qualifications and Experience (File 2)

1. Overview of Organization – Complete. One project in Maine, two out of State.

2. Subcontractors – Complete. Not applicable.

3. Organizational Chart – Complete. Organization has already been working within the State and is familiar with working with the Maine Administrative Services Organization (ASO).

4. Litigation – Complete. Not applicable.

5. Licensure/Certification – Complete. No comment.

6. Certificate of Insurance – Complete. No comment.

III. Organization Qualifications and Experience (File 3)

1. Services to be Provided – Complete. Really a very well done summary of services to be provided and covers the scope of services requested in RFP.

IV. Cost Proposal

Proposed Cost is \$102.54/hour

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Acentra

DATE: 03/7/2025

EVALUATOR NAME: Molly Owens

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

I. Organization Qualifications and Experience

1. Overview of Organization

- Based out of McLean, VA
- No subcontractors to be used
- Vendor for State since 2007
- Behavioral health, substance use services, case mgmt. for vulnerable populations
- Partnered with Office of MECare Services since 2017
- Partnered with OCFS to support ME Qualified Residential Treatment Program
- MEs assessor for residential facility placements under FFPSA – place at risk youth into care settings

2. Proposed case managers/resumes

- Allison Parker, M.A, B.A, LCPC, MHRT/CSPT
Clinical Manager, supervisor, education for clinical teams
Case management and crisis work dating back to 2012
- June Keniston, M.S, B.A, LCPC
Clinical review and supervision, counseling, program development
HCT experience
Crisis work
Experience dating back to 1988
- Kathryn Jochems, LCSW, MSW
Direct counseling and support
Visit supervisor
- Sami Jo Stubbs, LCSW, MS
Analysis of medical records
Counselor at spring harbor
Crossroads for women – clinical counselor
Direct work with incarcerated women

3. Organizational Chart

- Services in ME through ME Administrative Services Organization for approx. 20 years
- Based out of VA

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Acentra

DATE: 03/7/2025

EVALUATOR NAME: Molly Owens

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

- Executive Leadership – based in VA
- Call center approach
- Case managers based in ME

4. Other

- History of working with OCFS, Office of Aging and Disability, DHHS
- Based in S. Portland
- Call center

II. Proposed Services

1. Services to be Provided

- Case management
- Support
- Advocacy
- Resource coordination
- Overcoming barriers
- Accessing services, transportation and housing
- referrals
- Scheduling and attending evals and appointments
- Coordination with attorneys, providers, etc
- Attend FTMs, court

2. Implementation – Work Plan

- Use of case management system for data collection and reporting
-

III. Cost

\$102.54/hr

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Keystone Peer Review Organization dba Acentra Health

DATE: 03/04/2025

EVALUATOR NAME: Taylor Kilgore

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

- Proposal Cover
 - o Includes resumes of potential case managers. All have bachelor's level or more in the desired fields – well qualified, perhaps even overqualified (LCSW, LCPC, etc)
- Overview of Organization
 - o Currently conduct Katie Beckett Eligibility assessments; Q RTP assessments for DHHS
- No subcontractors to be used
- Organizational Chart
 - o Lots of reporting capabilities already available
 - o This would be overseen by Kelly Parnell, LCSW with 3 CM positions
 - o Call center availability M-F 8a-6p
 - Would they always be able to connect to our case managers, or is this truly a call center where the person answering the phone is only reading the notes that someone else (hopefully) put into the computer in a timely way?
 - o Two phase plan:
 - Phase1 : use existing case managers (4) while they begin to staff the new unit of dedicated CMs
 - Phase 2: staffing 3FT bachelors level case managers specifically for this program. Use existing CMs to train and onboard.
- No litigation in past 5 years
- Insurance certification provided
- Proposed Services
 - o Ready for April 1 go-live
 - o Team already in Maine familiar with the services available
 - o Centralized system for case management and for services referrals – waitlists in real time
 - o Office location in S. Portland. OK with travel
 - o Have the ability to do ASAM level of care!
 - o Hybrid trainings for attorneys
- Cost: \$102.54

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Impact Connections

DATE: March 7, 2025

EVALUATOR NAME: Frayla Tarpinian

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

- I. Preliminary Information
 - a. CEO Resume MSW
 - i. A lot of policy and strategic initiative experiences, no direct care or case management experience
- II. Organization Qualifications and Experience
 - a. Social are organization specializes in case management, care coordination, resource navigation, and advocacy.
 - b. "Founded by social workers for social workers," not sure what this means?
 - c. Federal Bureau of Prisons Project- virtual substance use disorder services and wraparound support for recently released
 - d. St Johns County Behavioral health Consortium, team to coordinate case management care for Medicaid recipients in public housing
 - e. Rapides Parish School District- case management for students and families with housing instability, financial hardship and other barriers to education
 - f. No contact information listed in proposal.
 - g. Org chart and insurance certificate
- III. Proposed Services
 - a. Use data-rive solutions and applications to improve efficiency and services;
 - b. Case Management- client engagement and support; scheduling and attendance compliance; and legal and advocacy support
 - c. Care Coordination
 - d. Resource navigation- access to a database, connecting clients to services and barrier reduction
 - e. Advocacy and training
 - f. Did not address some aspects of the proposal- specifics for treatment, classes, childcare, client goals, transportation, lack of financial resources, securing stable housing
- IV. Cost Proposal
 - a. \$52.00/hr
 - b. Total cost \$78,000 - \$104,000

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Parents in Child Protective Services Cases

BIDDER NAME: Impact Connections

DATE: 3/7/2025

EVALUATOR NAME: Toby Jandreau

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

I. Preliminary Information (File 1)

1. Cover Page – Complete.

2. Responsible Bidder Certification – Complete.

3. Eligibility Requirements – Technically complete. No licensure in Maine. This may be good, as mandated reporting requirements in state may be an issue. Only one professional resume provided. No “proof” of education.

II. Organization Qualifications and Experience (File 2)

1. Overview of Organization – Complete. No projects in Maine. This organization seems to operate out of Louisiana nearly exclusively. No history with working with parents in child protective issues in projects named.

2. Subcontractors – Incomplete.

3. Organizational Chart – Complete. Fairly Sparse. Unclear as to what this organization does from chart. Maybe unimportant observation.

4. Litigation – Incomplete.

5. Licensure/Certification – Incomplete.

6. Certificate of Insurance – Complete. No comment.

III. Organization Qualifications and Experience (File 3)

1. Services to be Provided – This doesn't feel like it is tailored to our particular needs. Makes reference to improvements in outcomes, but without baseline data, the numbers mean nothing.

IV. Cost Proposal

Proposed Cost is \$52.00/hour. Estimating 1500-2000 hours per year.

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Impact Connections

DATE: 03/7/2025

EVALUATOR NAME: Molly Owens

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

I. Organization Qualifications and Experience

1. Overview of Organization

- Based in New Orleans

•

2. Resumes

Temika Dixon, MSW, B.S

Founder of Impact Connections

Outreach experience since 2017

Develop and implement community engagement plans

3. Organizational Chart

- Based out of LA
- Executive Leadership – based in LA
- CCO, Operations Mgr, Clinical Director, Medical Director

4. Other

- Questions: Is anyone based in ME or is this entirely remote?
- No case manager resumes attached

II. Proposed Services

1. Services to be Provided

- Trainings
- Advocacy
- “virtual consultations”
- Attend FTMs and court

2. Implementation – Work Plan

- Use of case management system for data collection and reporting
-

III. Cost
\$52/hr

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Impact Connections

DATE: 03/02/2025

EVALUATOR NAME: Taylor Kilgore

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

- Resume is of CEO – is an MSW
 - o Do they have any Maine employees currently? Company is based on Louisiana
 - o Recent experience history is with health tech startups, not direct service work
- Organizational Chart
 - o Confusing. Where will this project live within the organization chart?
- No information regarding subcontracting
- No information regarding litigation
- No information regarding licensure
- Other projects
 - o Federal BOP aftercare
 - o CM in northeast FL for newly housed families
 - o CM for school district
- Proposal
 - o Has a case management system in place
 - o Automated reminders to clients
 - o Hybrid training for attorneys
 - o Not Maine-focused. Do they have people in place? Do they have any experience with Maine's services and population? What about in rural communities in general?
- Cost: \$52.00/hr
 - o Will there be more than one case manager? Nothing indicates this.

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Pathways of Maine LLC dba Clarvida

DATE: March 7, 2025

EVALUATOR NAME: Frayla Tarpinian

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

- I. Preliminary Information
 1. Degree for N. Zenga
 2. K Howard Social Work License

- II. Organizational Qualifications and Experience
 1. In Maine since 1999 as a contract case management agency doing counseling, behavior health, case management, community integration and rehabilitation and community support for children.
 2. Family centered philosophy
 3. Serves children and families and supports reunification and removal prevention
 - CO program KEEP
 - Joins BHP and Case Manager with coordinated team approach
 - OCFS contract to support families with Triple P program
 - High Fidelity Wrap Around model

- III. Proposed Services
 1. Experience and ability to meet hours in contract
 2. Addresses items in the scope of services and points to relevant experience. This is in narrative form and required a lot of circling around to ensure they covered entire scope.

- IV. Cost Proposal
 1. \$161.59/hr
 2. Total budget \$607,860

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Parents in Child Protective Services Cases

BIDDER NAME: Clarvida

DATE: 3/7/2025

EVALUATOR NAME: Toby Jandreau

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

I. Preliminary Information (File 1)

1. Cover Page – Complete.

2. Responsible Bidder Certification – Complete.

3. Eligibility Requirements – Complete and Satisfactory. Will we have a problem with mandated reporting?

II. Organization Qualifications and Experience (File 2)

1. Overview of Organization – Complete. Two projects in Maine, one out of State. This organization works with the Office of Child and Family Services in Maine currently. Is this going to be a problem?

2. Subcontractors – Complete. One Subcontractor—provides support for case managers. No direct care.

3. Organizational Chart – Complete. Organization has already been working within the State and is familiar with working with OCFS.

4. Litigation – Complete. Not applicable.

5. Licensure/Certification – Complete. No comment.

6. Certificate of Insurance – Complete. No comment.

III. Organization Qualifications and Experience (File 3)

1. Services to be Provided – Complete. Indication that there is a history of working with State agencies.

IV. Cost Proposal

Proposed Cost is \$161.59/hour. They provided a full budget, estimating just over 1800 hours per year.

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Pathways ME/Clarvida

DATE: 03/7/2025

EVALUATOR NAME: Molly Owens

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

I. Organization Qualifications and Experience

1. Overview of Organization

- Based out of Brunswick, ME
- Kate Hayward, clinical director
- Subcontractor – Cassandra Powers, Psychiatric NP

2. Proposed case managers resumes

3. Organizational Chart

- Based out of ME
- Board of Dir –
- Executive mgmt. team
- Directors, supervisors

4. Other

- History with case mgmt., outpatient, behavioral home services
- CMgmt services since 2008
- Contract with DHHS to provide triple P services (positive parenting program)
- Contract with State of CO to assist with removal prevention, reunification

II. Proposed Services

1. Services to be Provided

- Case mgmt.
- Meet with clients and providers
- Attend meetings
- Make referrals
- Attend evals
- Attend court
- Help with child care services
- HCT services
- Children's care coordination
- Comm'y support services for children with disabilities

2. Implementation – Work Plan

CMgrs get individual supervision and consultation

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Pathways ME/Clarvida

DATE: 03/7/2025

EVALUATOR NAME: Molly Owens

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

III. Cost

\$161.59/hr

**STATE OF MAINE
INDIVIDUAL EVALUATION NOTES**

RFP #: 202407146

RFP TITLE: Case Management Services for Parents in Child Protective Cases

BIDDER NAME: Pathways of Maine dba Clarvida

DATE: 03/04/2025

EVALUATOR NAME: Taylor Kilgore

EVALUATOR DEPARTMENT: Maine Commission on Public Defense Services

Individual Evaluator Comments:

- Assoc Executive Director has a bachelor's degree
 - o Katie Hayward is an LCSW (Clinical Director)
- Agency already provides HCT, OPT, BHH, and children's services in Maine
 - o Contract with OCFS for Triple P Parenting Education
 - o Statewide presence already
 - o Use High Fidelity Wraparound Principles; Motivational Interviewing
 - o Provide Safety-Care for Parents
 - o Colorado KEEP Program (Key Essential Elements of Permanency) – removal prevention and reunification programs
- Three similar projects:
 - o OCFS Contract for Triple P
 - o Colorado KEEP Removal Prevention and Reunification Services
 - o High Fidelity Wraparound in Maine
- Subcontractors
 - o Cassandra Powers, FPMHNP-BC for monthly consultations by their case managers
- Organizational Chart
 - o A number of middle management in Maine generally – This looks like it would be a new unit under new clinical supervisors that would have access to their BHH Support Staff
- No litigation history to report
- Licensed in Maine at multiple physical locations: Bangor, Brunswick, Hallowell, and Scarborough
- Insurance certificate included
- Proposed services
 - o Use aspects of the BHH program
 - o Will dedicate CMs solely to this program
 - o Already has a statewide list of providers updated regularly
 - o Hybrid training for attorneys available and has an existing infrastructure for this
- Cost: \$161.59/hr



STATE OF MAINE
Commission on Public Defense Services

Janet T. Mills
Governor

James Billings
Executive Director

AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202407146

RFP TITLE: Case Management Services for Indigent Parents in Child Protective Cases

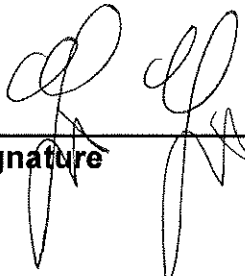
I, Frayla Tarpinian accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Commission on Public Defense Services I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.


Signature

2/21/25
Date



**STATE OF MAINE
Maine Commission on Public
Defense Services**

**Janet T. Mills
Governor**

**Jim Billings
Executive Director**

**AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202407146**

RFP TITLE: Case Management Services for Indigent Parents in Child Protective Cases

I, Toby Jandreau, accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the Maine Commission on Public Defense Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

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Signed by:

A handwritten signature in black ink, appearing to read "Toby Jandreau", written over a blue line.

483F43D780E441D...

Signature

5/22/2025

Date



**STATE OF MAINE
Maine Commission on Public Defense
Services**

**Janet T. Mills
Governor**

**Jim Billings
Executive Director**

**AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202407146**

RFP TITLE: Case Management Services for Indigent Parents in Child Protection Cases

I, Molly Owens accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine, Maine Commission on Public Defense Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

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I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.

Signed by: Molly Owens 5/22/2025
Signature Date



**STATE OF MAINE
DEPARTMENT OF Maine Commission on
Public Defense Services**

Janet T. Mills
Governor

Jim Billings
Executive Director

**AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202407146**

RFP TITLE: Case Management Services for Indigent Parents in Protective Custody Cases

I, Taylor S. Kilgore, accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the Maine Commission on Public Defense Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

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I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.

Signed by:

Taylor Kilgore
E8B66092C381464...
Signature

5/22/2025

Date