



STATE OF MAINE
Department of Public Safety
Gambling Control Board
87 State House Station
Augusta, Maine
04333-0087

JANET T. MILLS
GOVERNOR
MICHAEL SAUSCHUCK
COMMISSIONER

STEVEN SILVER
CHAIRMAN
MILTON CHAMPION
EXECUTIVE DIRECTOR

Gambling Control Board
Minutes of December 21, 2021 Board Meeting
Held online via Zoom application.

CALL TO ORDER

Chairman Steven Silver called the meeting to order at 9:03 am via Zoom application online due to the current coronavirus pandemic.

MEMBERS PRESENT ONLINE

Steven Silver, Board Chair
Chief Noel March
Dr. Charmaine Brown
Sari Greene – Joined the meeting approx. 9:45am

STAFF PRESENT ONLINE

Milton Champion, Executive Director	Mallory Reilly, Office Specialist I
Detective Don Armstrong	Cami Hippler, Office Assistant II
Vicki Gardner, Inspector Supervisor	Katie Johnson, Assistant Attorney General
Alex Joutov, Auditor	John Nichols, Assistant Attorney General
Wyatt Bisbee, Auditor	

MINUTES REVIEW AND APPROVAL

November 2021 Meeting Minutes approval

Ms. Sari Greene moves to approve the November 16, 2021 meeting minutes. Chief Noel March seconded the motion. Moves to roll call.

Members

Steven Silver	Yea
Sari Greene:	Yea
Dr. Charmaine Brown:	Abstain
Noel March:	Yea

The motion passed 3 in favor, 1 abstention, motion passes.

EXECUTIVE DIRECTOR'S REPORT

In November 2021 there were 13 shipments of machines and/or associated equipment shipped to or from licensed facilities. Since tracking began in January 2017, the Unit has reached 808 shipment approvals. On-site inspectors completed 631 observations and 31 checklists. There were 10 self-exclusions. There were 9 minor potential violations that will continue to be monitored from the Unit's activity log. There were no patron complaints and no formal complaints of potential violations placed on the dashboard.

For the month of November 2021, the Unit has identified an increase of 81.5% in total tax revenue for both facilities versus November 2020. Year to date the Unit has identified an increase of 104.3% versus last year at the same time. Oxford reported an 8.3% win for the month of November from slots and 23.8% win from table games. Oxford's payback percentage was 91.7%. Average gross win per machine of \$241.36. Hollywood reported an 9.1% average win for the month of November from slots and 24.2% win from table games. Hollywood's payback percentage was 90.9%. Average gross win per machine was \$184.41.

The GLI audit report is complete and will be forwarded to the Board prior to the January 18, 2022 meeting. Recommendations from that report were placed in the Appendix A.

Director Champion introduced the new General Manager at Oxford Casino Matthew Gallagher.

STATE POLICE REPORT

In November there were 18 new and 38 renewal investigations completed. In December there were 17 new and 49 renewal investigations completed. In both November and December there were a total of 8 TITO incidents; all have been taken care of. There were 42 calls for service in Bangor and 19 in Oxford for the local police department. Detective Armstrong assured the Board that a majority of these incidents occur in the hotel or garage rather than on the casino floor.

License Applications for Review-

None

UNFINISHED BUSINESS

Self-Exclusion Request for Removal Guidelines – Report on Ohio/Maryland Workbook

Lori Manson of Adcare Educational Institute of Maine was present at the meeting to assist the Board with learning more about the possibility of using a self-exclusion workbook. Ms. Manson informed the Board that this workbook would be beneficial to patrons if used in conjunction with other processes, such as exit interviews at any of the 8 off-site locations currently offered by Adcare in multiple communities. Ms. Manson will return to the next meeting with a quote on the possible costs.

Appendix A – Rulemaking changes Board Minimum Internal Control Standards

Chief Noel March moves to initiate the rulemaking process and publish Chapter 5 and Appendix A for public comment. Ms. Sari Greene seconded the motion. Motion moves to roll call.

Members

Steven Silver	Yea
Sari Greene:	Yea

Dr. Charmaine Brown: Yea

Noel March: Yea

The motion passed 4 in favor, motion passes.

NEW BUSINESS

Hollywood Casino Request for ETG internal control changes

Melissa McRae, Compliance Manager of Hollywood Casino, presented on behalf of the casino proposed internal control changes related to electronic table games.

Chief Noel March moves to approve the internal control changes submitted by Hollywood Casino. Ms. Sari Greene seconded the motion. Moves to roll call.

Members

Steven Silver Yea

Sari Greene: Yea

Dr. Charmaine Brown: Yea

Noel March: Yea

The motion passed 4 in favor, motion passes.

Oxford Casino Request for linked progressive internal control changes

Erik Franzen, Senior Director of Operations of Oxford Casino, presented proposed internal control changes related to linked progressives to the Board.

Ms. Sari Greene moves to approve the requested internal control changes submitted by Oxford Casino. Dr. Charmaine Brown seconded the motion. Moves to roll call.

Members

Steven Silver Yea

Sari Greene: Yea

Dr. Charmaine Brown: Yea

Noel March: Yea

The motion passed 4 in favor, motion passes.

Board Business-

N/A

PUBLIC COMMENT –

N/A

ADJOURNMENT

Ms. Sari Greene moves to adjourn the Gambling Control Board meeting. Chief Noel March seconded the motion. Motion moves to roll call.

Members

Steven Silver Yea

Sari Greene: Yea

Joseph Hanslip: Yea

Noel March:

Yea

The motion passed 4 in favor, motion passes.

The meeting adjourns at 10:15 AM. The next Board meeting will be held on January 18, 2021 at 9:00am.

Respectfully submitted by:

Mallory Reilly

Office Specialist I

Board approved: January 18, 2022